



銀河娛樂集團
Galaxy Entertainment Group

Department : F&B

Position Title : Food Technician

JOB DESCRIPTION:

- The main focus will be in ensuring that correct processes are implemented and followed in each batch during cooking, packing, cooling and storage.
- Will also verify that all HACCP procedures are followed and will keep records of all the production process.
- Will introduce new technologies in equipment and products whenever the case arises, will conduct training on these and monitor its proper execution.
- Understand and ensure that all proper processes are followed for cooking, Packing, Cooling and Storing of all batches produced in kitchens.
- Support in verifying that all HACCP procedures are adhered too and check if correct records are being maintained.
- Supervise Batch Production processes, collate information and time reports.
- Support in checking if Defects are rectified and ready for use.
- Ensure all Food safety Policies are adhered.
- Report any un-conformities.
- Introduce New Technologies in terms of equipment and products.
- Conduct training in New processes and monitor its proper execution.

REQUIREMENTS

- Bachelor's Degree or above Food science or Technologist education
- Good communication skills
- Good in PC Literate
- Food and beverage knowledge preferred

Application :

Interested parties, please apply via :

- Email the detailed resume to: careers@galaxyentertainment.com
- Recruitment Hotline: +853 88839688

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銀河娛樂集團
Galaxy Entertainment Group

部門單位： 餐飲營運及廚藝

職位名稱： 中級廚師

職位內容：

- 在廚房各區域內根據標準流程準備和烹調食物
- 協助廚師準備食材，使其參予產品開發及確保廚房的順利運作
- 參與管理食物的質量、品味、展示及食材申領
- 遵守標準和流程，按照食譜高效、經濟、衛生地為客戶及員工準備食物

職位要求：

- 高等教育
- 在 5 星級/品牌酒店中有 1 年或以上的廚房工作經驗
- 必須具備長時間連續行走和站立的能力

申請方式：

有興趣應徵者，可透過以下方式申請：

- 電郵簡歷到 careers@galaxyentertainment.com
- 於辦公時間星期一至五上午 9 時至下午 6 時 30 分致電招聘熱線 +853 88839688

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銀河娛樂集團
Galaxy Entertainment Group

Department : Food & Beverage 餐飲部

Position Title : 初級廚師 – 中餐

JOB DESCRIPTION 工作簡介:

在廚房各區域內根據標準流程準備和烹調食物。協助廚師準備食材，使其參予產品開發及確保西餐廚房的順利運作。參與管理食物的質量、品味、展示及食材申領。

REQUIREMENTS 工作要求

- 具相關製作前菜/冷盤/伴碟菜/中餐工作經驗
- 具備流利的粵語、普通話
- 能英語溝通優先考慮
- 需長期站立
- 願意輪班工作

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銀河娛樂集團
Galaxy Entertainment Group

Department : F&B Operations & Culinary

Position Title : Manager – F&B

Job Description :

- To manage the outlet operation, providing supervision, direction and leadership to Staff on shifts and to monitor efficient and optimum levels of service standards. Work closely with a team of food and beverage personnel, to manage the shift and at the same time meet guest needs etc.
- To take responsibility for and achieve the business goals set for the outlet. Be proactive and suggest ways in which the business may be improved
- Ensure that the outlet is kept in a neat and tidy manner, and that all machinery, furniture & fixtures are in proper working order, and are maintained in a clean and hygienic state. Also ensure that operating equipment used by the outlet is sufficient to the business level
- Maintain and retain an effective service workforce by providing a pleasant work environment, teambuilding, provision of optimal staffing level and providing appropriate training and development of associates

Job Requirement :

- Bachelor's degree or equivalent of a College Diploma in F&B or Hospitality Business preferred
- Minimum 5 years' experience in managerial level in a 4-5-star hotel or quality restaurant
- Fluent in English, Cantonese and Mandarin, knowledge of additional languages is a plus
- Be willing to work any day and any shift
- Have a well-groomed, professional appearance

Application :

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銀河娛樂集團
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Department : F&B Operations & Culinary

Position Title : Assistant Manager – F&B

Job Description :

- To assist the manager to oversee the outlet operation, providing supervision, direction and leadership to staffs on shifts and to monitor efficient and optimum levels of service standards
- Work closely with a team of food and beverage personnel, to manage the shift and at the same time meet guest needs etc
- Monitor and discuss progress with the outlet manager and variances to financial goals. Be proactive and suggest ways in which the business may be improved

Job Requirement :

- Vocational School or above
- 3 years' experience in supervisory level in a 4-5-star hotel or quality restaurant
- Good command in English, Cantonese and Mandarin, knowledge of additional languages is a plus
- Be willing to work any day and any shift
- Have a well-groomed, professional appearance

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銀河娛樂集團
Galaxy Entertainment Group

部門單位： 餐飲營運及廚藝部

職位名稱： 餐飲部長

職務內容

- 協助餐廳經理及主任處理餐廳日常運作，帶領團隊確保整體運作順利
- 有效地為客人提供食物和酒水，向客人提供餐桌服務
- 負責庫存管理，準備報表和處理客人投訴

職務要求

- 在 5 星級或品牌酒店中至少有 3 年餐飲服務經驗
- 具備餐飲相關證書優先考慮
- 具備良好客戶服務經驗
- 具備良好溝通技巧，流利粵語和國語，良好英語優先考慮
- 必須具備長時間連續行走和站立的能力

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銀河娛樂集團
Galaxy Entertainment Group

部門單位： 餐飲營運及廚藝部

職位名稱： 餐飲服務員

職位內容：

- 協助餐廳日常運作，負責接收點單及上餐，有效地為客人提供食物和酒水
- 向客人提供優越的餐飲服務
- 高度保持用餐區、服務設備及酒吧設備處於良好、整潔的狀況標準

職務要求

- 在 5 星級品牌酒店中至少有 1 年的經驗
- 了解餐廳提供的服務和所有食物及酒水知識，具備客戶服務知識
- 具備良好溝通技巧，流利粵語和國語，良好英語優先考慮
- 必須具備長時間連續行走和站立的能力

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銀河娛樂集團
Galaxy Entertainment Group

Department : F&B Operations & Culinary

Position Title : Service Ambassador – F&B

JOB DESCRIPTION:

- Welcoming and serving guests according to the given instructions and established service standards
- Offering Casino guests premium F&B experience
- Maintains high standards of hygiene, cleanliness, tidiness and adhere to work place safety practice

REQUIREMENTS:

- 1 year at a 5-star hotel or reputable restaurant
- Basic F&B product and service knowledge
- Advance customer service skills
- Able to walk and stand continuous for extended amount of time

Application :

Interested parties, please apply via :

- Email the detailed resume to: careers@galaxyentertainment.com
- Recruitment Hotline: +853 88839688

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銀河娛樂集團
Galaxy Entertainment Group

Department : F&B Operation & Culinary

Position Title : Sommelier – F&B

RESPONSIBILITIES:

- Provide professional assistance to customers on wines recommendation at most of their perceived value
- Serve wines and beverages professionally to customers
- Ensure wine quality, hygiene and work place safety established standards are achieved
- Accountable for wines sales and achieve the wine sales target
- Assist to monitor wine inventory and ensure adequate supplies
- Ensure all wine prices and vintages are updated on a regular basis
- Supervise and execute wine and beverage marketing strategies based on management plans and decision
- Collaborate with different outlets for to ensure smooth and efficient wine service and operations

REQUIREMENTS:

- Degree/certificate in accredited sommelier program (eg. WSET)
- 5 years at a 5-star hotel or reputable restaurant
- Good Knowledgeable with wine
- Advance customer service skills
- Fluent with Cantonese or Mandarin and English, both written and spoken

Application :

Interested parties, please apply via :

- Email the detailed resume to: mansi.kan@galaxyentertainment.com/ carol.lei@galaxyentertainment.com
- Recruitment Hotline: +853 88839695/ +853 88839694

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銀河娛樂集團
Galaxy Entertainment Group

Department : F&B Operation & Culinary

Position Title : Tea Ambassador

RESPONSIBILITIES:

- Provide professional assistance to customers on Chinese tea recommendations
- Responsible for ensuring quality, hygiene and work place safety established standards are achieved
- Supervise Chinese tea inventory management
- Supervise the financial performance of Chinese tea component towards optimum efficiency
- Participate in marketing strategies including market research and Chinese tea menu planning
- Participate in research and development of operations process and/or equipment
- Representing service team for inter-outlet/department collaborations, especially when concerning Chinese tea
- Assist with Chinese tea knowledge and service skills training

REQUIREMENTS:

- 5 years at a 5-star hotel or reputable restaurant
- F&B product and service knowledge
- Knowledgeable with Chinese tea product, preparation and service details
- Alert with F&B related trends
- Advance customer service skills
- Fluent with Cantonese or Mandarin, both written and spoken
- English is an added advantage

Application :

Interested parties, please apply via :

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- Recruitment Hotline: +853 88839688

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銀河娛樂集團
Galaxy Entertainment Group

Department : F&B Operation & Culinary

Position Title : Guest Relation Manager

RESPONSIBILITIES:

- Responsible for but not limited to ensuring guests receive prompt and courteous service, so as to ensure that the highest possible level of guest satisfaction is achieved
- Establish a rapport with guests maintaining good customer relationship
- Plans and coordinate for unexpected VIP arrivals
- Is aware of new market trends and activities of competitors ensuring that the operation is always one-step ahead of the competition
- Familiar with all Hotel services, facilities, rates, outlets, promotions, special events and other city events for providing suggestion to guest or answer guest enquiry
- Responsible for designing and implement loyalty guest recognition program

REQUIREMENTS:

- College or above, Hotel Management Graduate will be an advantage
- Minimum 2 years' experience of Guest Relations in Hotel
- Excellent customer service skills
- Good common sense and general knowledge
- Good command in English, Mandarin and Cantonese. Others foreign languages will be advantages

Application :

Interested parties, please apply via :

· Email the detailed resume to: carol.lei@galaxyentertainment.com

· Recruitment Hotline: +853 88839694

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銀河娛樂集團
Galaxy Entertainment Group

Department : F&B Operation & Culinary

Position Title : Officer - Quality Assurance

JOB DESCRIPTION:

- Assist the QA Manager with implementation of food safety management system
- Assist with internal auditing exercise of food hygiene and safety standards
- Ensuring F&B operation is comply to QA related procedures
- Ensure all documentation is file with accurate and update record
- Assist with collection of food samples
- Assist with training to increase the awareness of health and safety topics

REQUIREMENTS:

- Graduate with Food Science or related discipline qualification
- 2 years at a 5-star hotel or reputable catering related organization
- Related experience in food safety and/or quality system
- Basic F&B product related
- Training experience is an added advantage
- Computer literate
- Fluent with English, Cantonese or Mandarin, both written and spoken
- Able to walk and stand continuous for extended amount of time

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