



Kitchen Production Manager 廚房經理

WHY WE WILL LOVE YOU

You are...

- Experienced in working in vibrant retail environment
- Experienced in managing /leading and developing a team
- With advanced knowledge of food production, food safety and local food regulation
- Experienced in food service business
- Experienced in creating and executing action plans
- With basic English communication skills
- Experienced in a retail/food service environment from areas of events, catering, big social restaurant
- Experienced in creating long term action plan and setting budget and following up on goals
- With a proven record of meeting goals

WHAT YOU WILL BE DOING DAY TO DAY

- Provide assistance for the customers and help increase the customer retention
- Contribute to the development and implementation of the IKEA Food action plan
- Secure the training to ensure all co-workers understand the IKEA Concept and other key guidelines, and how they have an impact on their specific roles
- Actively develop successors to meet the succession needs of the IKEA store
- Work actively to make the IKEA store successful and high performing according to the defined Key Performance Indicators (KPIs)
- Encouraging the team and colleagues to discover smarter ways of working
- Ensure the operations of all IKEA Food areas in the IKEA Store operate in accordance with IKEA Quality and Food Safety requirements and other relevant legislation, including the list relevant legislations applicable by country
- Promote the "safety first" culture where co-workers are encouraged to raise and discuss concerns and solutions
- Co-operate with external service providers and authorities when needed
- Ensure efficiency and customer in focus in the serving line by setting up the serving line with flexibility based on peak and non-peak periods, in conjunction with the Commercial direction
- Ensure the proper production levels in order to ensure freshness, maximize sales and minimize waste, and daily work routines are in place



TOGETHER AS A TEAM

- To attract visitors to the stores, encourage IKEA store visitors to stay longer and enjoy more, , offer great food with quality at the lowest prices, give visitors a tasty reason to return again and again, and provide co-workers with a chance to rest and re-charge

WHY YOU WILL LOVE US

From the deep forests in Sweden, we have spread our culture and values around the world. At the heart of our offer are our beautiful home-furnishing products and solutions, made with care for our planet, reaching millions of customers. At the heart of our business, are our wonderful co-workers representing diversity in all dimensions and passionate for life at home. We all contribute with our uniqueness and we want to grow and develop together. Our vision, "to create a better everyday life for the many people" inspires and guides us in everything we do. This is IKEA.

WHAT WE ALL HAVE IN COMMON

- Living our values
- Being your unique self, while respecting and including others
- A passion for home furnishing
- Performing & delivering while learning & developing
- Having fun!